VOTER'S NAME NOT IN ROSTER-INDEX/PROVISIONAL VOTER

If you cannot locate a voter in the Roster-Index, use the **Street Poll Place Look-Up** to see if they are in the right precinct. If you **cannot locate the voter's address**, issue voter a Voter Assistance Card.

If voter **does not want to travel to their correct polling place** or call the ROV Office, follow the instructions below for Issuing a Provisional Ballot Envelope.

REMEMBER: PROVISIONAL VOTERS DO NOT SIGN THE ROSTER-INDEX.

Issuing a Provisional Ballot Envelope

- 1. Write precinct number on front of Provisional Ballot Envelope and complete section entitled, "TO BE COMPLETED BY PRECINCT OFFICER."
- 2. Ask voter to fill out the "TO BE COMPLETED BY VOTER" section and return envelope to you. **Be sure they have signed the envelope!**
- 3. Issue ballot and give voter envelope and envelope stub.
- 4. Ask voter to return voted ballot inside sealed Provisional Envelope.
- 5. Place sealed Provisional Envelope in Gray Ballot Supply Box.
- **NOTE:** Voters may call the Registrar of Voters' office 28 days after the election to find out if their Provisional Ballot was counted (phone number is printed on envelope stub).

1 VOTER = 1 BALLOT = 1 SIGNATURE



<u>WHEN</u>

- 1. VOTERS HAS NO ABSENTEE BALLOT TO SURRENDER
- 2. VOTER BELIEVES THAT THEY ARE REGISTERED IN A DIFFERENT POLITICAL PARTY
- 3. FIRST TIME VOTER HAS NO SPECIFIED ID
- 4. VOTER HAS MOVED AND NOT RE-REGISTERED

HOW TO HANDLE SITUATION

- 1. ISSUE VOTER A REGULAR BALLOT AND SIGN APPROPRIATE PLACE IN ROSTER
 - A. FOR ABSENTEE VOTERS- OVER RED AV IN OFFICIAL ROSTER
 - B. FAILSAFE VOTES- ADD VOTER'S NAME TO OFFICIAL ROSTER ON BLANK LINED PAGE IN THE BACK OF ROSTER.
- 2. ASK VOTER TO COMPLETE VOTER'S DECLARATION ON FRONT OF PINK PROVISIONAL BALLOT ENVELOPE
- 3. COMPLETE THE "REASON FOR USING PROVISIONAL ENVELOPE
- 4. ASK VOTER TO SEAL ENVELOPE
- 5. DEPOSIT IN AUXILLARY BIN OF BALLOT BOX
- 6. FOR FAILSAFE VOTERS HAVE THEM FILL OUT NEW REGISTRATION CARD.



<u>WHEN</u>

۰.

VOTER MOVES WITHIN COUNTY AND FAILS TO RE-REGISTER ASK VOTER WHEN THEY MOVED

- 1. VOTER MOVED AFTER 15 DAY CLOSE
 - A. VOTER MAY VOTE REGULAR BALLOT IN OLD PRECINCTB. VOTER MAY VOTE PROVISIONAL BALLOT IN NEW PRECINCT
- 2. VOTER MOVED ON OR BEFORE 15 DAY CLOSE
 - A. VOTER MAY VOTE A PROVISIONAL BALLOT IN NEW PRECINCT
 - B. VOTER MAY VOTE IN ELECTION OFFICE
 - C. VOTER CANNOT VOTE IN OLD PRECINCT

HOW TO HANDLE SITUATION

1. FOLLOW PROCEDURES FOR PROVISIONAL BALLOT SITUATIONS



PROVISIONAL BALLOT SITUATIONS

BE SURE YOU ASK VOTERS VOTING A PROVISIONAL BALLOT TO SIGN THE ROSTER.

ALL VOTERS MUST SIGN THE ROSTER BEFORE BEING ISSUED A BALLOT.

A. VOTER HAS NO ABSENTEE BALLOT TO SURRENDER

ALLOW voter to vote under the Provisional Ballot Procedures:

- 1. **ISSUE** voter a regular ballot.
- 2. ASK voter to complete the Voter's Declaration on the front of the pink Provisional Ballot Envelope.
- 3. **COMPLETE** the "Reason for Using Provisional Envelope" on the front of the pink Provisional Ballot Envelope and check the appropriate box (Absentee Voter).
- 4. **ASK** the voter to sign through the handwritten RED "AV" or printed "Absentee Voter" notation on the Official Roster/Index.
- 5. **ASK** the voter to seal the voted ballot in the pink Provisional Ballot Envelope.
- 6. **DEPOSIT** the voted ballot, now sealed in the pink Provisional Ballot Envelope, in the Auxiliary Bin of the ballot box.
- B. VOTER BELIEVES HE/SHE IS REGISTERED IN A DIFFERENT POLITICAL PARTY FROM THE ONE SHOWN IN THE OFFICIAL ROSTER/INDEX:
 - 1. CALL THE ELECTIONS DEPARTMENT.
 - 2. ISSUE voter a ballot for the political party of their choice BUT remind them that the partisan portion of the ballot may not be counted if they insist on voting for a party other than the one in which they are registered.



REMEMBER Non-Partisan voters may request A PARTISAN BALLOT of any party participating in the modified primary process and may vote that ballot in the regular manner. (See Section 2 page 3 for a listing of participating parties.)



The Official Roster/Index Officer must indicate the party ballot requested by the Non-Partisan voter in the Official Roster/Index in the column provided.

- 3. ASK the voter to complete the Voter's Declaration on the front of the pink Provisional Ballot Envelope.
- 4. CHECK the box for "Other" under "Reason For Using Provisional Envelope" and WRITE "voter believes they are registered with a different party than shown on the Roster" on the "Comments" line.
- 4. WRITE the name of the party ballot the voter will be voting in the space provided in the upper left corner of the Provisional Ballot Envelope: "Party Ballot_____".
- 5. ASK the voter to seal the voted ballot in the pink Provisional Ballot Envelope and deposit the envelope in the Auxiliary Bin of the ballot box.

C. VOTER HAS MOVED AND NOT RE-REGISTERED:

- 1. Move takes place after the 15 day close of registration:
 - a. Voter votes normally in old precinct and re-registers.
 - b. Voter votes in new precinct or Elections Department under Failsafe procedures. See Failsafe Procedures PAGE 5.
- 2. Move takes place on or before 15 day close of registration:

Voter votes in new precinct or Elections Department under Failsafe Procedures. See Failsafe Procedures PAGE 5.



The Elections Department will direct "Failsafe" voters to the correct polling place. They will have already been instructed to vote a "Failsafe Ballot" in this, their new precinct.

D. FIRST TIME VOTER HAS NO SPECIFIED ID

- 1. Voter must vote a Provisional Ballot (follow instructions in A above).
- 2. CHECK the appropriate box for the reason the envelope was issued (New Voter, no proof of ID).

Acceptable documents which may be used for ID are listed below and on the next page:

Photo Identification (must have the voter's name & photo, but an address is not necessary):

- Driver's license or identification card of any state
- A passport
- An employee identification card
- An identification card provided by a commercial establishment
- A credit or debit card
- A military identification card;
- A student identification card;
- A health club identification card;
- An insurance plan identification card
- Any other document specified in writing by the Secretary of State that is prepared by a third party in the ordinary course of business that includes the photograph and name of the individual presenting it.

OR any of the documents listed on the NEXT PAGE

Any one of the following documents, provided it includes the name and address of the individual presenting it, and is dated after the date of the last general election, may be used.

EXCEPTION: Permanent documents such as a pardon or discharge need not be dated.

- Utility Bill
- Bank Statement
- Government check or Paycheck
- Document issued by a Government Agency
- Sample Ballot
- Voter Notification Card
- Public Housing Identification Card
- Lease or Rental Statement or Agreement
- Student Identification Card
- Tuition Statement or Bill
- Insurance Plan Card
- Discharge Certificate, Pardon or other official document issued to the voter in connection with the resolution of a criminal case, indictment, sentence or other matter
- Senior Citizen Discount Card issued by public transportation authorities
- Identification documents issued by governmental disability agencies; homeless shelters or other temporary or transitional facilities
- Drug prescription issued by a doctor or health care provider
- Tax Return
- Property Tax Statement
- Vehicle registration or Certificate of Ownership
- Any other document specified in writing by the Secretary of State that includes the name and address of the individual presenting it and is dated **AFTER** the last general election

FAILSAFE VOTING PROCEDURES

Whenever a voter **moves WITHIN the county and fails to re-register**, he/she may vote at the new polling place or at the Elections Department using Failsafe Procedures.

HOW TO ISSUE A BALLOT UNDER FAILSAFE VOTING PROCEDURES:

- A. CHECK the appropriate box under "Reason for Using Provisional Envelope", (Name not in Roster, has moved).
- B. ASK the voter to complete the Voter's Declaration located on the front of the pink Provisional Ballot Envelope and fill out a voter registration card.

ENCOURAGE voters to read the information on the back of the envelope informing them they can call the Elections Department after the election to find out whether or not their provisional ballot was counted and if not, why not.

- C. **ADD** the voter's name to the Official Roster/Index (on the blank lined page) and have the voter SIGN his/her name.
- D. ISSUE the voter a provisional ballot.
- E. **ASK** the **voter** to **seal** the **voted ballot** in the pink Provisional Ballot Envelope.
- F. PLACE the registration card in the pocket of the envelope.
- G. **DEPOSIT** the envelope in the Auxiliary Bin of the ballot box.



NOTE: IT IS NO LONGER NECESSARY TO REQUEST A FAILSAFE VOTER TO PROVIDE PROOF OF RESIDENCY.

EXCEPT FOR THE FIRST TIME VOTER, NO IDENTIFICATION, OF ANY KIND, IS REQUIRED FOR ANY VOTER VOTING A PROVISIONAL BALLOT.

DIAGRAM OF HOW TO ISSUE PROVISIONAL BALLOTS

Voter claims to be registered but their name is not on the Official Roster/Index or Inactive Voter Roster.

MAKE SURE the voter is in the correct precinct. If there is a question of where a voter should be voting CALL the Elections Department IMMEDIATELY:
 (530) 621-7480 (Placerville) (530) 573-3408 (So. Lake Tahoe)

ALWAYS CHECK THE "REASON FOR USING PROVISIONAL ENVELOPE" ON BACK OF THE ENVELOPE.



TO DO IF. . .

PROVISIONAL VOTING

You will issue a provisional ballot because the voter:

- Is registered with one party and wants to vote the ballot of another party
- Is not in the Roster of Voters.
- Cannot go to his/her assigned Polling Place.
- Cannot surrender a vote by mail ballot.
- Moved within Monterey County and did not re-register (following the VOTER MOVED section).
- Does not have identification and "ID REQUIRED" is on the signature line.
- Already cast a ballot and demands to vote again.
- Is in the Pink Roster.

NEVER MODIFY THE ROSTER BY ADDING A VOTER! PROVISIONAL VOTERS DO NOT SIGN THE ROSTER!

If a provisional voter mistakenly signs the Roster, provide details on the notes page (white sheet located at the back of the Roster) including voters name and page number, and a report on whether or not this voter first cast a qualified ballot.

Issuing a Provisional Envelope: COMPLETENESS CAN BE THE DIFFERENCE BETWEEN COUNT AND DON'T COUNT! Both you and the voter must complete, even if the voter chooses to vote on the machine!

- 1. You complete your section
 - a. Front of envelope upper right-hand square you write
 - i. Ballot Type Number (Ballot Type is the number located on the voter's information line in the Roster of Voters under the column heading BLT Type and matches the Ballot Type Number of the issued ballot).
 - ii. Party (Of the ballot that will be in the envelope)
 - b. Back of envelope you check the reason you are issuing a provisional ballot.
 - i. If you marked B, F, G OR H as a reason, or if the voter wants to change party, have the voter complete a registration form and include it in the back pocket of the provisional envelope.
 - c. Write your name at the bottom of the envelope
- Give the voter the envelope to complete all of the "Voters Declaration" on the front side INCLUDING <u>SIGNATURE & CURRENT RESIDENTIAL ADDRESS</u> - OR IT WILL NOT BE COUNTED.
 - a. Voter returns the envelope when done
 - b. Check the envelope for completeness
 - c. Then issue the ballot

Issuing a Provisional <u>PAPER</u> Ballot:

- 1. On the back of the envelope, check the box "Paper Ballot"
- 2. Remove the stub from the envelope, hand to voter and explain it has information on how to check if their ballot was counted or not and the reason why.
- 3. Remove ballot from pad and remove stub from ballot.
- 4. Fold the ballot so that it will fit in the envelope. Hand envelope, with ballot inside, and stub to voter.
- 5. Tell the voter a single line connecting the head and tail of the arrow is all that's needed; there are contests on the backside.
- 6. Tell the voter when done to fold the ballot and put it in the pink envelope and return location
- 7. The Election Officer in charge of the ballot bag will deposit the Provisional Ballot Envelope in the blue Ballot Bag with the matching precinct number.



Issuing a Provisional <u>ELECTRONIC</u> Ballot:

Provisional Voting on the Touch-Screen Voting Machine

Any individual who is voting a provisional ballot may elect to use the Touch-Screen Voting Machine (*TSVM*). In order to activate the provisional function of the *TSVM* follow the steps below: Activate a Voter Card for Provisional Voting





BACK OF PROVISIONAL ENVELOPE

MONTH Election Officer PROVIS Completes This Section	PRECINCT OF ISSUE BALLOT TYPE: PARTY (Primary Only)	
VOTER'S DEC NOTE: For completion by year. I, (Print Name) declare correct to the best of my knowledge and belief: I am 18 years of age of County, and that I have not voted previously in this election either by y	a do not complete the minimum informa- under penalty of perjury that the follo or older. I am a citizen of the United St	tates, I reside within Monterey
🔊 VOTER SIGNS	Today's Date	Date of Birth
SIGNATURE-REQUIRED `	^D Phone Number	Date of Birth
Forworter Scurfent Residential Address	Phone Number	
Current Residence Address-Required (No PO Box or Mailing Address) *CA Driver's License or State ID#/ If you were previously registered in Monterey County, please provide your previously registered in Monterey County, please previously registered in Monterey Coun		
Street Address Date of Move (if applicable) VOTING MORE THAN	City N ONCE IS A CRIME * Required in	Zip Code
DECLARACIÓN NOTA: Debe ser completado por el votante. Su boleta electoral na pue Yo,(Nombre con letra na verdaderas y correctas a mi mejor saber y entender: Que soy mayor de se de Monterey y que no he votado previamente en estas elecciones ni con te Y	e e contarse si no completa la informac renta) declaro bajo pena de perjurio que años de edad, soy ciudadano de los EEU	las siguientes declaraciones son JU y resido dentro del Condado
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FRONT OF PROVISIONAL BALLOT ENVELOPE

VOTE BY MAIL VOTER (CEC § 3015, 3016, 3017) VOTE BY MAIL VOTER WANTS TO DROP OFF:

- **Can come from anywhere in Monterey County**
- Goes straight to the ballot bag
- DO NOT SEND THIS VOTER TO THE ROSTER.
- **THIS PERSON DOES NOT SIGN THE ROSTER.**
- □ Make sure the voter filled out and signed the envelope
- You deposit the enveloped ballot in the bag
- DO NOT MARK THE ROSTER TO INDICATE THIS PERSON ARRIVED

VOTE BY MAIL VOTER WITH BALLOT WANTS TO SURRENDER:

- **D** This person goes to the Roster of Voters
- □ Voter states name and address out loud
- You find the voter in the Roster and repeat the information; is it correct?
- **□** Take the envelope with the ballot inside
 - No envelope, no problem: Use an envelope from your supplies
- □ Write "SURRENDERED" on the envelope and place in Plastic Bag D "Surrendered Ballots"
- **<u>VOTER SIGNS THE ROSTER</u>** over the *vote by mail* message
- □ Issue the ballot according to the voter's listed party. If "DS" is listed, the voter may choose from one of the following: "NP", "DEM", "REP".

WHAT IF THE VOTE BY MAIL VOTER WHO WANTS TO SURRENDER IS NOT IN MY ROSTER?

- □ Refer to the Street Poll Place Look-up or call 796-1499 to find out where the voter should be
- The voter can go to the correct polling place, the elections office or vote provisional at your precinct
- □ Inform the voter, only the contests that are shared with the ballot at their assigned precinct will count
- □ If voter votes provisional at your precinct, take the Vote By Mail envelope containing the ballot and write "SURRENDERED" on the envelope.
- Check the party abbreviation on the back bottom portion of the envelope to issue the correct ballot
 If "DS" the voter may surrender for one of the following: "NP", "DEM", "REP"
- □ Place in Plastic Bag D "Surrendered Ballots" (canary/light yellow)
- Process as provisional voter write "surrendered/not in roster" in the comments field of the provisional envelope

VOTE BY MAIL VOTER DOES NOT HAVE BALLOT TO SURRENDER or DROP-OFF:

- Give the voter options and let him/her choose
- □ Voter can go get it, vote it and drop it off anywhere, or
- □ Surrender it at the assigned polling place, or
- □ Voter can go to the Elections Office to vote, or
- □ Voter can vote a provisional ballot now

SOMEONE WANTS TO DROP OFF A VBM BALLOT FOR SOMEONE ELSE:

- □ Make sure the voter filled out the envelope and signed it
- Check that the person dropping off is a: Spouse, parent, child, sibling, grandparent, grandchild, or resident of the same household
- □ Person dropping off signs the outside
- You deposit in the blue ballot bag

VOTE BY MAIL VOTER WANTS TO DROP-OFF HAS BALLOT BUT NO ENVELOPE:

- **Give the voter one of the vote by mail envelopes in your supplies**
- □ Make sure the voter completes all sections of the envelope or we cannot open it!
- Voter writes address and name legibly and signs on the envelope
- □ Ballot goes in the envelope, envelope goes in the blue ballot bag



Poll Worker Training Manual

June 3, 2008 Statewide Primary

Neal Kelley Orange County Registrar of Voters



During the Day: Provisional Voters

Processing Provisional Voters

Provisional voters are those whose registration status must be verified before their ballots can be counted. There are additional steps that must be followed when processing provisional voters. **The Inspector should be responsible for assisting all provisional voters.** The Inspector will ensure that they sign the Provisional Roster and fill out a provisional envelope before receiving a paper or an electronic ballot.

Provisional voters will fill out either a blue or a white provisional envelope.

The **blue** provisional envelope is used by:

- Vote-by-Mail voters who do not have Vote-by-Mail ballots to surrender
- Voters listed as "Early Voters" in the Combined Roster-Index but claim not to have voted early

The white provisional envelope is for:

- Voters with a change of address or who have recently moved
- "Proof of Residence Required" voters who cannot provide a proof of residence
- Voters insisting on party ballots that they are not registered as eligible to receive
- Voters who are not at their correct precinct, yet insist on voting at that polling place

PROVIDENT FOLLAS INFORMATION	
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Blue Provisional Envelope

White Provisional Envelope

Voter Eligibility and Provisional Ballots (Challenging a Voter)

As a poll worker, your duty is to help administer the election to the public; you should not turn a voter away from the polls. On the rare occasion you have doubts regarding a voter's eligibility to vote, call the Help Desk to ask for permission from the Registrar of Voters to challenge the voter. Record the voter's information on the "Challenge List" of the Roster and issue a provisional ballot. The Registrar of Voters will determine whether or not the ballot is eligible to be counted.

Processing Provisional Voters

Identifying Provisional Voters

Most provisional voters discover that they require a provisional ballot when they sign in at the Official Table. It is often the Roster Clerk who realizes an individual meets the requirements for a provisional voter (i.e., voter is not in the Roster, was mailed a Vote-by-Mail ballot, etc). The Roster Clerk will direct the voter to the Inspector to be processed provisionally. **Provisional voters do <u>NOT</u>** sign the pink Roster.

NOTE: The Street Index Clerk may discover that a voter needs to vote provisionally because the voter resides at an address that is different than the address listed in the Precinct-Street Index. If the voter already signed the Combined Roster-Index, the Roster Clerk must cross out the voter's signature in the Roster and write "provisional" next to it. The voter will go to the Inspector to sign the Provisional Roster.

Inspector's Steps for Processing Provisional Voters

Step 1: Voter Signs the Provisional Roster

The Inspector asks the provisional voter to sign the bluecolored Provisional Roster. The Provisional Roster contains fields for the voter's name, signature and address, as shown:

WHITE AND BLUE PROVISIONAL VOTER SIGNATURES

WARNING: It is a crime punishable by imprisonment in the State Prison or in the County Jail for anyone to fraudulently vote, fraudulently attempt to WARNING: It is a crime punishable by imprisonment in the State Prison or in the County Jail for anyone to fraudulently vote, fraudulently attempt to the state of the st

NO. PRINT NAME SIGNATURE OF VOTER				ADDRESS OFVOTER
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Step 2: Inspector Fills Out Ballot Card

The Inspector will prepare a Ballot Card for the voter.

- If the voter is listed in the pink Combined Roster Index the Inspector can copy the required fields onto the card; the Roster Clerk can also relay the information.
- If the voter cannot be found the Inspector can still record the voter's precinct and party. If the polling place serves multiple precincts, the Inspector should write down the **main** precinct number on the Ballot Card. The provisional voter can request the type of party ballot.

Now the Inspector is ready to check the box on the bottom portion of the Ballot Card to indicate a "Provisional Ballot".





Provisional Roster

Step 3: Inspector Gives a Provisional Envelope to the Voter

After checking the "Provisional Ballot" box of the Ballot Card, the Inspector must issue a provisional envelope (blue or white, depending on the reason for the provisional ballot).

Use the information on the bottom of the Ballot Card as a reminder for which color envelope to give to the voter.

Before giving the envelope to the voter, the Inspector must record the precinct number on the space indicated.

recinct: 11043
arty: A.I.

Blue envelope: For provisional voters designated as "Vote-by-Mail" or "Early Voter" in the Roster. White envelope: For all other provisional voters. Show provisional voter the back of this Ballot Card for instructions on checking the status of the ballot.

77957	FOR VOTERS WHO ARE REC	SISTERED TO VOTE	, BUT ARE NOT LOT	
	nber at the right portion of this envelo	ope.	3. Ask the voter and issue hin	which party he/she has indicated on their current registration wher that party ballot.
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prior to the completion of th For the Primary Election Or Registrar of Voters staff will and this bailod will be count To vote this provisional ball 1. Complete the attached V 2. Provide the information r 1 hereby certify under per Ine person whose name: I ALSO UNDERSTAND TH IN THIS ELECTION I AM /	ne official canvass of votes (vote any nly. The official Roster-Index indicate I check your original affidavit of vote ted. Ioler Registration Card. Be sure to c required on the following oath: nelly of perjury that I am a registerer appears on this envelope, and that I HAT, BY VOTING THIS PROVISION ATTEMPTING TO VOTE TWICE AN	//- es that you are registere r registration to verify yo completely fill in the entir d voter in Orange Count I have not voted any off I have not voted any off I have not voted any off I have MULL BE	d with a different political p ur pary affiliation. If the Ro e card. y, that I reside within the p er ballot from any jurisdict ALREADY VOTED BY A SUBMITTED TO THE DIS	any than you now claim to be affiliated with. ster-Index is incorrect, we will correct our records recinct in which I am voting, that I am ion for this election. NY OTHER MANNER TRICT ATTORNEY.

Step 4: Voter Fills Out Provisional Envelope

The Inspector instructs the voter to fill out the envelope and directs the voter to an area where he/she can complete the envelope without disrupting lines or taking up a voting booth. The Inspector checks that the voter has filled out the envelope **entirely** before he/she proceeds to the Paper Ballot or JBC Clerk to receive a ballot.

Paper Ballot Clerk's Steps for Provisional Voters

A provisional voter who wants a paper ballot will present the Ballot Card and completed provisional envelope to the Paper Ballot Clerk.



Step 1: Mark "P" on the Envelope

The Paper Ballot Clerk writes the letter "P" on the front of the provisional envelope to indicate the envelope contains a paper ballot. This helps poll workers track the number of provisional *paper* ballots vs. provisional *electronic* ballots at the end of the night.

Step 2: Record Envelope Number on Back of Ballot Card

If the Paper Ballot Clerk looks at the other side of the voter's Ballot Card, he/she will see a reminder to record the Envelope #. The Envelope # is found on the top-left corner of the voter's provisional envelope. This number can be used by the voter to verify the status of the paper provisional ballot after the election.



_				
		ROVISIONAL	VOTERS	ONLY
	Paper	Envelope #:		Ballot Code:
	Ballot	77957	Ballot	
	Poll Work	ers: Remember to	o mark envel	ope "P" or "E"
	Provisional retain this s number liste 臨時投票 治 1-888-	Voters: To check the sta lip of paper and call 1-8 ed above. 選民: 欲查詢您的臨時 OCVOTES 。查詢時	atus of your prov 88-OCVOTES. · 遼票情況,請 · 您需提供列於	visional ballot, piease You will need the 保留這份紙卡及電 本卡上方的號碼。
	보관 하셨디 혀 있는 번호	가 1-888-0CVOTES 도 (호를 필요로 합니다.	길와 이미시고, -	
	provisional Necesitará	rovisionales: Para deten , favor de retener esta ta el número escrito en es	arjeta y name ar sta tarjeta.	1000 001 01 01
	Cử Tri Bầu quý, xin giu mã số trên	ı Tạm Thời: Để xem tình ữ miếng giấy này và gọi 1.	trạng của Phiế 1-888-OCVOTE	u Bầu Tạm Thời của ΞS . Quý vị sẽ cần biết

Processing Voters

Step 3: Locate Correct Paper Ballot and Give to Voter

The Paper Ballot Clerk hands the provisional envelope and Ballot Card back to the voter, in addition to the corresponding paper ballot and a Secrecy Folder. (The Secrecy Folder is used to protect the voter's privacy while en route to the voting booth.) The clerk directs the voter to an open cardboard booth and tells him/her to return with the envelope, ballot and Secrecy Folder when finished voting.

Step 4: Direct Voter to Seal Voted Ballot Inside Envelope

The voter must seal the provisional envelope with the ballot inside in the presence of the Paper Ballot Clerk. The clerk accepts the voter's provisional envelope and deposits it in the Ballot Box.

The voter has finished voting and will keep his/her Ballot Card to check the status of the paper ballot after the election (by calling 1-888-OCVOTES). The clerk should retain the Secrecy Folder to re-use.





JBC Clerk's Steps for Processing Provisional Voters

If the provisional voter wishes to vote on an electronic ballot, he/she will proceed to the JBC Clerk. The JBC Clerk will observe the following steps to issue a provisional access code to the voter.



- After receiving the voter's Ballot Card, press the arrow next to "Add Voter" on the JBC.
- Press the arrow next to the precinct ID that corresponds to the voter's Ballot Card (only for polling places with multiple precincts).

 Press the arrow next to the voter's party.

Do not forget to scroll to the second screen if the voter's party is not listed on the first screen.

Write an "E" on the envelope to indicate an electronic ballot.

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Processing Voters

- Press the arrow next to "Provisional".
- Press the arrow next to "YES" to confirm the voter needs a provisional ballot.
- The ballot is now marked as provisional and you may press the arrow next to "Print" to print the access code tape for the voter.







Have the voter write his/her name (in print) and sign on the bottom portion of the access code tape.

PROVISIONAL VOTERS ONLY

Paper	Envelope #:	eSlate	Ballot Code:
Ballot		Ballot	264153

Poll Workers: Remember to mark envelope "P" or "E"

Provisional Voters: To check the status of your provisional ballot, please retain this slip of paper and call **1-888-OCVOTES**. You will need the number listed above.

臨時投票選民:欲查詢您的臨時選票情況,請保留這份紙卡及電 洽 1-888-OCVOTES。查詢時您需提供列於本卡上方的號碼。

잠정 투표자: 귀하의 잠정 투표지의 유효 여부를 확인하려면, 이 종이 쪽지를 보관 하셨다가 1-888-OCVOTES로 전화 하십시오. 확인하실 때에는 위에 적 혀 있는 번호를 필요로 합니다.

Votantes provisionales: Para determinar el estatus de su boleta provisional, favor de retener esta tarjeta y llame al **1-888-OCVOTES**. Necesitará el número escrito en esta tarjeta.

Cử Tri Bầu Tạm Thời: Để xem tình trang của Phiếu Bầu Tạm Thời của quý, xin giữ miếng giấy này và gọi **1-888-OCVOTES**. Quý vị sẽ cần biết mã số trên. Write the Ballot Code number from the access code tape (above where the voter must print and sign his/her name) on the voter's Ballot Card (the voter may call a tollfree number after the election to verify the status of his/her ballot).

- Tear off the top portion of the tape that shows the access code and give it to the voter.
- Place the signed tape into the provisional envelope and hand the envelope and Ballot Card to the voter.
- Direct the voter to the open eBooth and ask him/her to return to your table with the provisional envelope when finished voting.
- Have the voter seal the envelope in front of you. Deposit the provisional envelope in the Ballot Box.



The voter has finished voting and will retain his/her Ballot Card to check on the status of the electronic ballot.

Leave in Precinct Supply Tub

COUNTY of SAN LUIS OBISPO

ELECTION PROCEDURE MANUAL Including:

Instruction Manuals for Provisional and Voted Vote-by-Mail Ballots AccuVote and AutoMARK Units

November 4, 2008 Consolidated General Election

Prepared by: JULIE L. RODEWALD County Clerk-Recorder, Elections Division

Precinct Worker Phone Numbers: (805) 781-5236 OR 1-800-834-4636 ext. 5236 email: precinctworker@co.slo.ca.us

Website: www.slocounty.ca.gov/clerk

PROVISIONAL BALLOTS AND RETURNED VOTED VOTE-BY-MAIL BALLOTS

REMINDERS

• PROVISIONAL BALLOTS

- The **PROVISIONAL/VOTE-BY-MAIL BALLOT STATEMENT** is now on the next to the last page of the Provisional Roster, which will be in the Blue Bag. The Provisional Specialist and the Inspector will SIGN it after the polls close on Election night.
- The tally sheet is the back page of that roster
- TAPE the tally sheet to the top of the Blue Bag as a reminder to track both the returned Voted Vote-by-Mail ballots (see below) and the Provisional ballots as they are returned Election Day.
 - TALLY both types of ballots on the tally sheet before dropping them in the Blue Bag because there will be no access to the ballots once they are inside the bag.
- DO NOT OPEN THE BLUE BAG ONCE IT IS SEALED ELECTION MORNING, unless instructed to do so by the Elections Office or the Precinct Assistant.

RETURNED VOTED VOTE-BY-MAIL BALLOTS

- o The Provisional Specialist accepts RETURNED VOTED VOTE-BY-MAIL BALLOTS.
- UNDERSTAND the difference between <u>RETURNED</u> VOTED VOTE-BY-MAIL BALLOTS and <u>SURRENDERED</u> VOTE-BY-MAIL BALLOTS. The complete definitions are in the Glossary in the Elections Procedure Manual.
 - <u>SURRENDERED</u> VOTE-BY-MAIL BALLOTS: A voter is returning his/her ballo^a so he/she can vote at the precinct. This voter goes to the Roster Clerk.
 - <u>RETURNED</u> VOTED VOTE-BY-MAIL BALLOTS: A voter is bringing in his/her completed ballot to be counted. These are the ballots you will accept, tally, and deposit in the Blue Bag.

BEFORE THE POLLS OPEN

In addition to the Blue Bag and its seal, you will receive the following supplies:

- Provisional Ballots
- Pink provisional envelopes
- Pink provisional roster
- Pink provisional information sheet titled, PROVISIONAL VOTER INFORMATION. KEEP one copy for your information and GIVE the pad to the Roster Clerk.
 - Each provisional voter will bring this sheet to you so you know why he/she is voting provisionally. The sheet is to be retained by the voter as it contains information on how to contact the elections office after the election to determine if the provisional ballot was counted.
- Voter registration cards
- Street Guide, also called Street Poll Place Look-up
- Green Vote-by-Mail Envelopes & Instructions (Give some envelopes to the Roster Clerk for Surrendered ballots without an envelope)

PROVISIONAL BALLOTS

Voters whose eligibility to vote cannot be determined will vote a Provisional Ballot.

MAKE SURE ALL REQUIRED INFORMATION HAS BEEN FILLED IN ON THE PROVISIONAL BALLOT ENVELOPE.

IF ANY OF THE FOLLOWING OCCUR:	THEN FOLLOW THESE INSTRUCTIONS:
1. Voter's name is not on the Combined Roster-Index (on the Active, Late Registrant or Inactive list).	 ENSURE the voter resides in your precinct. USE the Street Guide (also called the Street Poll Place Look Up) to verify the address is within the precinct boundaries
2. Voter's name is in the Combined Roster- Index but he/she no longer lives at the address listed:	 If the voter does not reside within your precinct, REFER the voter to the proper precinct to vote;
3. Voter's name is in the Combined Roster- Index with either the preprinted words "VOTE-BY-MAIL VOTER" or handwritten red information in their signature space and the voter is unable to surrender the Vote-by-Mail Ballot:	• However, a voter who doesn't wish to go to their proper precinct to vote can still vote at your precinct. It is preferable that voters vote in the correct precinct to ensure that they vote for every contest to which they are entitled. If the voter insists on voting in your precinct, but does not reside within the precinct, REMIND them that
4. Voter is a "First Time" Federal voter (the words "ID REQUIRED" appear in the voter's signature space) and he/she is unable to provide identification:	they may not vote on all the issues they are entitled to vote on and NOTE on the Provisional Ballot Envelope that the voter insisted on voting in your precinct.
5. Voter claims to be registered with a different political party than is shown	 COMPLETE the Provisional Ballot Envelope (see pp. 37-38 for example):
in the Combined Roster-Index (Primary Only.)	 REMIND the voter to complete the "Declaration" LEGIBLY and sign his/her name. If the information cannot be read or the envelope is no
The elections office or a precinct assistant instructed you to issue a	signed, the ballot will NOT be counted. CHECK for legibility BEFORE the voter leaves.
provisional ballot.	 COMPLETE the Provisional Voter Roster page with the voter's name and residence address.
	 HAVE the Voter SIGN next to the address.
	 ISSUE the ballot (by ballot type, if applicable).
	 TRI-FOLD the ballot to fit the envelope and hand it to the voter. Instruct voter on how to complete
INSTRUCTIONS CONTINUED ON NEXT PAGE:	the ballot, if necessary.

PROVISIONAL BALLOTS, CONTINUED INSTRUCTIONS CONTINUED FROM PREVIOUS PAGE:





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Precinct Worker Training

November 4, 2008 Consolidated General Election

Trainers: Angela McCormick & Amanda Bowers

Provisional Voters

- Manual p. 34
- Think PINK!
- For anyone whose eligibility to vote cannot immediately be determined using the Roster.
- There are 6 reasons:
 - Voter's name not in the roster (active, late registrant, inactive)
 - Voter's name is listed, but they no longer live at the address listed
 - Voter's name is listed with Vote-by-Mail in signature space & they cannot surrender the ballot
 - Voter has the words ID required in signature space & has no identification
 - You were instructed to issue a provisional ballot by the clerk's office or a precinct assistant.
 - Voter claims to be registered with a party other than that listed in the roster (Not Applicable to this Election).

- If a provisional voter signs the main roster, cross out their signature and make a note they voted provisionally—do not count as regular voter.
- Different ballot types mean different races—If in the wrong polling place they can vote provisionally but notify the voter they may be voting on different races than they are eligible to vote on.
- Make sure: Refer to sample (p. 37-38)
 - Provisional envelope & roster are completed LEGIBLY & COMPLETELY- by Voter and Precinct Worker.
 - Tape Tally Sheet on Blue Bag
 - Provisional ballots are tallied BEFORE being dropped into the Blue Bag
 - You complete, SIGN, and have the Inspector sign the Provisional Ballot Statement on the BACK of the Provisional *Roster* (You are the only two who sign)

REASONS FOR PROVISIONAL VOTING:

- Is not listed in the <u>Roster Index or Supplemental Voter List</u> and insists on voting at this location today. If the voter is not listed on the Street Index, check the Roster Index and the Supplemental Voter List. If they are on either list, they must vote a regular ballot <u>or</u>
- 2. Is *marked* in the Roster Index as a Vote by Mail voter and has <u>no</u> ballot to surrender <u>or</u>
- 3. Lives in a Mail Ballot Precinct and has no ballot to vote or
- 4. "ID Required" is written next to the voter's name in the Roster Index or the Supplemental Voter List and the voter cannot provide the required ID.
- 5. Is a State Pending voter *without* the required identification *or*
- 6. In Primary Elections <u>ONLY</u>, if the voter wishes to vote a party ballot other than the one in which they are entitled to vote <u>and the voter is</u> <u>not qualified for cross over voting</u>.

Provisional Voters are NOT required to show identification.

- All provisional voters must complete the Voter's Declaration on the Provisional Ballot Envelope in their preferred language and receive the Provisional Voter Receipt and Information section attached to the Provisional Ballot Envelope.
- All provisional voters must sign the Roster Index.
 - If they <u>are not</u> listed in the Roster Index, they must sign on a blank page at the end of the roster.
 - If they <u>are</u> listed in the Roster Index as Vote by Mail and have no ballot to surrender, mark an "X" in the PV box and have the voter sign by their name
- The Provisional Ballot Envelope must contain the voter's name, residence address and signature in order to be counted.

See other side for Election Officer Provisional Voting Guidelines Table.

ELECTION OFFICER PROVISIONAL VOTING GUIDELINES TABLE

1.	Election Officer	Using the appropriate language Provisional Ballot Envelope, in the upper left hand corner, complete the "Voted Ballot Information" box:
		1. Precinct #: Write the precinct number of the polling place you are at
		2. Paper: If voting a paper ballot, mark this box
		 Electronic-Card Activator ID #: If voting electronically, mark this box and write the Provisional Voter Identification Number generated by the Card Activator
		4. Party Voted: Primary Elections ONLY – If requesting a party ballot different from the party listed in
		the Roster Index and the voter is not qualified to be a cross-over voter, mark this box and write in the party name of the ballot the voter is voting.
2.	Election Officer	In the "Reason for Provisional Ballot" box, check the box next to the reason why the voter is voting a provisional ballot.
3.	Voter	Voter must complete the "Voter's Declaration" box with the following information:
		1. Print full name
		2. Print current residence address
		3. Print prior residence address, if address has changed since the last time the voter voted
		4. Print birth date, birthplace, daytime phone number and Driver's License or Identification number or the last 4-digits of their Social Security number. This information is used to identify and confirm the voter's registration in order to validate the provisional ballot.
		5. Signature is required at the X. The provisional ballot will not be counted if this is not signed.
4.	Election	Voting by Paper Ballot Voting Electronically
	Officer	 Remove the attached Provisional Voter Receipt and Information section of the Provisional Ballot Envelope and give to voter. Mark the box next to Electronic-Card Activator ID # and write in the number provided by the Card Activator.
		2. Have the voter sign the Roster Index: 2. Remove the attached Provisional Voter Receipt
		a. If the voter is listed in the Roster Index, mark the "PV" box and have them sign next Ballot Envelope and give to voter.
1		to their name. 3. Have the voter sign the Roster Index:
		 b. If the voter is not listed in the Roster Index, sign on the blank page at the back of the Roster Index. a. If the voter is listed in the Roster Index, mark the "PV" box and have them sign next to their name.
		3. Give the voter the Provisional Ballot Envelope and one ballot. a. If the voter <i>is not</i> listed in the Roster Index, sign on the blank page at the back of the
		4. Instruct the voter that when they are done Roster Index.
		voting, they are to fold the ballot along the pre- scored lines, insert it into the Provisional Ballot and an activated Voter Card.
		Envelope; seal the envelope and to return it to the Election Officer. 5. Instruct the voter that when they are done voting they are to return the Voter Card and their Provisional Ballot Envelope to the Election Officer.
5.	Voter	1. Vote ballot, fold and place inside the 1. Vote electronically.
		Provisional Ballot Envelope and seal it. 2. Return to Election Officer with Voter Card and
		2. Return to the Election Officer with Provisional Provisional Ballot Envelope.
6.	Election Officer	1. Receive Provisional Ballot Envelope with ballot inside. 1. Receive Voter Card and Provisional Ballot Envelope.
		2. Ensure that the Provisional Ballot Envelope is 2. Ensure the Provisional Ballot is completed
		completed and sealed. 3. Deposit completed, but empty Provisional
		 Deposit the Provisional Ballot Envelope into the ballot box. Ballot Envelope into the ballot box.

Provisional Voting

Provisional voting is a process, by law, that allows voters to cast a ballot under the following circumstances:

- Voter's name is not on the roster.
- Voter is shown on roster as Vote-by-Mail (VBM) but is unable to surrender their mailed VBM ballot.
- Voter is unable to provide ID when it is required. (During a federal election only)
- Voter wants a ballot different from what is on the roster. (During a primary election only)

With provisional voting, voters should never be *refused the right to vote*!

Provisional Process

• The pRoster Clerk will check the reason box on the provisional envelope and note what party ballot is shown on the roster.

VBM Voter - 1 Name not on Other:	No ballot to surrender $(ext{Rep})$		ilcation Only) of Ballot given to Voter
		(Primary Election	only)
VOTER - CO	MPLETE AND SIGN BELOW	OR YOUR BALLOT	WILL NOT COUNT
VOTER – COI	First Name	/ OR YOUR BALLOT	WILL NOT COUNT
	First Name	I OR YOUR BALLOT	Middle Initial
Last Name	First Name	City State	Middle Initial

The envelope is given to the voter and the voter is directed to the Inspector to complete the process.

• Confirm the reason with the voter and assure the voter they can vote.

For example "Although we weren't able to find your name in the roster, you can still vote today." Or "You weren't able to bring in your vote by mail ballot but you can still vote."



• Explain the provisional process to the voter.

For example, **"You'll need to complete some paperwork then I can issue you a ballot. Once you have voted the ballot, it will be forwarded to the Register of Voters Office to determine if it shall count."**

• Give the voter the required forms.

First, have the voter sign provisional sign-in sheet. For example, say" Please print and sign your name on the provisional sign-in." Next, give voter a provisional envelope and ask "Can you complete the part designated for the voter?" If the voter is not registered, he/she <u>must</u> complete a Voter Registration Card (VRC) also. Say "Please complete this registration form so we are sure to have you registered for the next election."

• Review all forms before issuing ballot.

Ensure the envelope and VRC (if required) are completed thoroughly and signed by the voter <u>before</u> issuing provisional ballot. Don't forget your precinct number.

• Give the voter a provisional ballot.

Give the voter the ballot that the Roster Clerk has noted on the envelope. If voter is noted as a Decline-to-State (DS), give voter their 3 choices. The ballot that is given must be noted on the provisional envelope by the Inspector.

VBM Voter - Name not on Other:	No ballot to surrender (\mathbf{Rep})	No pro (Federa Write in Inspecto			
	MPLETE AND SIGN BELOW		DALLOTWI		4
	First Name			ddle Initial	-
VOTER – COI	First Name	City			-
Last Name	First Name		State	ddle Initial Zip Codo	-
Last Name	First Name	City	State VOTING	ddle Initial	-

The ballot is placed in a secrecy sleeve. Tell voter, "After you mark your ballot, please seal it in the envelope, and returned the envelope to me."

• Give voter their receipt and place ballot in Official Ballot Box.

Let's Review

1.	Provisional voting is required by law. True False
2.	Poll workers determine if a provisional ballot will count. True False
3.	The pRoster Clerk keeps the provisional envelopes. True False
4.	The Inspector issues provisional ballots to voters. True False
5.	The two items marked on the envelope by the pRoster clerk are the
	and the listed in the roster.

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		(Primary Election	
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VOTER – COI	First Name	/ OR YOUR BALLOT	Middle Initial
	First Name	I OR YOUR BALLOT	Middle Initial
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For example "Although we weren't able to find your name in the roster, you can still vote today." Or "You weren't able to bring in your vote by mail ballot but you can still vote."



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Give the voter the ballot that the Roster Clerk has noted on the envelope. If voter is noted as a Decline-to-State (DS), give voter their 3 choices. The ballot that is given must be noted on the provisional envelope by the Inspector.

VBM Voter - Name not on Other:	No ballot to surrender (Rep)	No proc (Federa			
	COMPLETE AND SIGN BELOW OR		YOUR BALLOT WILL NOT COUNT		4
Last Name	First Name	City			
Last Name	First Name		State	iddle Initial Zip Codo	-
VOTER – COI Last Name Current Residence Ad Date of Birth	First Name	City	State VOTING	iddle Initial	E

The ballot is placed in a secrecy sleeve. Tell voter, "After you mark your ballot, please seal it in the envelope, and returned the envelope to me."

• Give voter their receipt and place ballot in Official Ballot Box.

Let's Review

1.	Provisional voting is required by law. True False
2.	Poll workers determine if a provisional ballot will count. True False
3.	The pRoster Clerk keeps the provisional envelopes. True False
4.	The Inspector issues provisional ballots to voters. True False
5.	The two items marked on the envelope by the pRoster clerk are the
	and the listed in the roster.

INSTRUCTIONS FOR PROCESSING VOTE BY MAIL VOTERS (for more detailed instruction see "Special Circumstances at the Polls")

- □ A Vote by Mail voter may return his or her own voted ballot, or anyone may return the voted ballot of his or her spouse, child, parent, grandparent, grandchild, sibling, or person residing in the household, to any Polling Place in Sonoma County.
 - If voted ballot is in original ID envelope, confirm that ID envelope has been signed by voter. If person delivering ballot is not the voter, verify "Authorization Statement" on ID envelope is completed. Ask voter or person delivering ballot to print and sign his or her name and print name of voter for whom ballot is being returned (if same write "self"), on <u>blue</u> Vote by Mail Sign In Sheet. Drop voted ballot sealed in ID envelope into Ballot Box.
 - 2. If person delivering the voted ballot does not have the original ID envelope with the voted ballot, provide a blank ID envelope from supplies. Ask if person delivering ballot is the voter. If so, ask voter to insert ballot into envelope, print his/her name on ID envelope and sign envelope. Ask voter to print name and sign on <u>blue</u> Vote by Mail Sign In Sheet. Drop voted ballot sealed in ID envelope into Ballot Box. If person delivering ballot is not the voter, ask person to return ballot (inside ID envelope) to the voter so voter may print his/her name and address on ID envelope and sign the envelope and "authorization statement."
 - 3. If voter has his or her Vote by Mail ballot but wants to vote at polls, write "surrendered" on ID envelope or ballot and place in plastic envelope with <u>yellow</u> Spoiled/Canceled label (in "Supplies for Closing" folder). Process voter as a regular voter (see previous page).
 - 4. <u>If Vote by Mail voter wants to vote at polls,</u> <u>but does not have Vote by Mail ballot to</u> <u>surrender</u>, issue a "Provisional" ballot.

INSTRUCTIONS FOR PROCESSING PROVISIONAL VOTERS (for more detailed instruction see "Special Circumstances at the Polls")

- □ A voter may be issued a Provisional Ballot if his or her eligibility cannot be determined at the polls. Some examples of this are:
 - 1. A voter whose name does not appear on the Alpha Index or List of Inactive Voters.
 - 2. A Vote by Mail voter who wished to vote at the polls but who does not have his or her Vote by Mail ballot to surrender.
 - 3. A voter who claims to be registered with a political party other than that shown on Alpha Index.
 - 4. A voter who moved within the county but failed to reregister.
- □ Take a pink Provisional ballot envelope out of your supplies. Remove attached voter information slip and give to voter.
- □ Complete precinct and reason for issuing. Fill in political party (in Primary election only).
- □ Ask voter to complete voter's information on pink Provisional ballot envelope and <u>have voter sign</u> <u>envelope</u>.
- □ Ask voter to print name and sign on <u>pink</u> Provisional Sign In Sheet.
- □ When voting booth is available, issue Official Ballot card(s), Mark-A-Vote pen (without cap), <u>pink</u> secrecy envelope and pink Provisional ballot envelope to voter. **NOTE: in a Primary Election**, provide party ballot requested by voter if you are unable to verify voter's party information.
- □ After voter returns with ballot card(s) <u>enclosed</u> <u>in pink secrecy envelope</u>, retrieve Mark-A-Vote pen and replace cap.
- □ Ask voter to insert ballot into <u>pink</u> Provisional ballot envelope.
- Check to be sure all information on pink Provisional ballot envelope is complete and drop into Ballot Box.







Sonoma County Registrar of Voters

SPECIAL CIRCUMSTANCES AT THE POLLS



For more information call: (707) 565-6800 (office) 1-800-750-VOTE (toll free) (707) 565-6888 (TDD)

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ASSISTING A VOTER

CHALLENGING A VOTER

DECLINE TO STATE VOTERS (PRIMARY ELECTIONS)

ELECTIONEERING

OBSERVERS

PRESS & MEDIA/EXIT POLLS

PROVISIONAL BALLOTS

REQUESTING VOTER IDENTIFICATION

SPOILED BALLOTS

VOTE BY MAIL BALLOTS (RETURNED/SURRENDERED AT POLLING PLACE) VOTERS WITH DISABILITIES

PROVISIONAL BALLOTS

Provisional ballots are provided when a person's eligibility to vote can not be immediately determined, or you are unable to confirm that a Vote by Mail voter has not already returned or surrendered a ballot (see "VOTE BY MAIL BALLOTS"). A provisional ballot is issued to a voter if his/her name does not appear on the precinct's roster of voters. However, a voter is required to provide an address and other identifying information, including a signature, so that elections officials can research the voter's eligibility to vote.

If you can not locate the voter's name, check the voter's Sample Ballot for the *assigned* Polling Place. Or, use your "Election Assistant," or call ROV.

If you determine you must provide a provisional ballot:

- ask the voter to print his/her name and sign the <u>pink</u> Roster.
- when a voting booth is available, issue the Official Ballot card(s), Mark-A-Vote pen (without cap), and a <u>pink</u> secrecy envelope to the voter.
 Note: in a Primary Election, provide the party ballot requested by the voter if you are unable to verify any voter information.
- □ after the voter returns with ballot card(s) enclosed in the secrecy envelope, retrieve the Mark-A-Vote pen and replace the cap.
- ask the voter to insert the ballot into the <u>pink</u> envelope, print voter information, seal and sign the envelope.
- remove "voter access" slip and give to voter.
- complete precinct, reason, party (if applicable) information; drop pink envelope into the Ballot Box.

PROVISIONAL BALLOTS